

Analysis Update

February 1998

Integrated Safety Management Tools

The Department's adoption of Integrated Safety Management formalizes a number of good management practices and provides a framework for continued improvements in safety management. One of the ISM core functions is Feedback and Improvement, the process of gathering and analyzing data and making improvements based on the analysis.

The Office of Operating Experience Analysis provides tools that can help DOE organizations with this process. Some of our products are: timely analysis and dissemination of lessons from operations across the whole Department through the *Operating Experience Weekly Summary*; deeper analysis of generic issues through *Safety Notices* and *Safety Alerts*; information and guidance on how to set up organizational lessons-learned and performance measures programs; tools for analyzing ORPS data; data and tools for normalizing operational data from counts into rates; and connections to many other sources of information and analysis products.

One of the most recent additions is Technical Bulletin 97-2, Lessons Learned Programs, a concise compendium of directives, resources, and examples. The Technical Bulletin provides a starting point for organizations to use existing resources, make contact with the wider community of DOE safety professionals involved in lessons learned, and find the directive basis for DOE lessons learned programs. Explore our tools and services on the World Wide Web at <http://tis.eh.doe.gov/web/oeaf>.

New ES&H Performance Indicator Report

You can find our latest quarterly report of the Department's ES&H Performance Indicators on the web at <http://www.eh.doe.gov/pi>. This report, issued electronically January 29, covers the time period through June 1997. We are committed to reducing this time lag to 90 days.

Performance Measures Handbook Revision

Efforts are currently underway to revise the referenced guidance document found in DOE O 210.1, "How to Measure Performance: A Handbook of Techniques and Tools." This revision is being drafted by subject matter experts from across the complex under the umbrella of the Performance-Based Management Special Interest Group (PBM-SIG) with the purpose of broadening the scope of the Handbook to provide a more comprehensive discussion on Performance-Based Management.

The framework for the revision is based on the Performance Measurement Process Map developed by the National Performance Review Benchmarking Consortium and will include topics from establishing and updating a performance-based management programs to utilizing performance information. It is anticipated that the revised Handbook will be made available in June of this year.

Occurrence Reporting Info Listserver

The Occurrence Reporting Special Interest Group has created a listserver to facilitate communication among persons involved in the DOE Occurrence Reporting Program. This listserver is to be used to communicate information associated with implementation of the Occurrence Reporting Program, solicit assistance with problems, share ideas and approaches, and distribute other Occurrence Reporting Program-related information.

The listserver was initially populated with those persons identified as Occurrence Reporting Points-of-Contact and OR SIG Steering Committee Members and Task Team Leads. The listserver has been set up as a "moderated" list, which means that each subscriber will be reviewed and approved prior to being added to the listserver. This approval process will ensure that only DOE-related persons will have access to the listserver.

If you or any other person at your facility would like to subscribe to the listserver, please send a message to the Internet

address majordomo@ornl.gov with "subscribe ORSIG" in the body of the message (without the quotes). Once your subscription has been received, you will receive a "welcome message" that details how you can post messages, send file attachments, unsubscribe, etc. If you have any questions, please contact Eugenia Boyle, ORPS Program Manager (301) 903-3393, at Internet address Eugenia.Boyle@eh.doe.gov

ORPS Graphical User Interface (GUI)

Sign up as an ORPS user! The ORPS GUI is on the Web and available for use. Users can search the database, read event reports, and analyze data. The GUI is easy to use and great for analysis. ORPS searches are available at the click of a mouse. Call 1-800-473-4375 for a registration form.

Detail Opportunity

Over the past two years, 4 detailees from the field have gained a better understanding of Headquarters' operations by participating in our analyst detailee program. We are currently hosting two Russian engineers representing GAN, which is Russia's Federal Nuclear and Radiation Safety Authority (GOSATOMNADZOR). We believe this opportunity is mutually beneficial. We gain valuable field insights and experience to improve our products and you gain exposure to ES&H analysis techniques and a headquarters perspective on the development and utility of emerging programs. Each past detailee has indicated that they increased their knowledge and skills in analysis of environment, safety and health data. If you or someone you know is interested in our detailee program, please email an attached resume to Andy.Marchese@eh.doe.gov.

Just "Do It"!

Take the analysis plunge! Use analysis of data to assist in safety management. Visit our web site (<http://tis.eh.doe.gov/web/oeaf>) for ideas, tools, analysis and data. We are looking for ideas to improve products for our customers. Call Tom Rollow at 202-586-7449, or fax 202-586 7330, or send e-mail to Tom.Rollow@eh.doe.gov.